

SAP Business ByDesign Road Map

October 2020

PUBLIC



Legal disclaimer

The information in this presentation is confidential and proprietary to SAP and may not be disclosed without the permission of SAP. This presentation is not subject to your license agreement or any other service or subscription agreement with SAP. SAP has no obligation to pursue any course of business outlined in this document or any related presentation, or to develop or release any functionality mentioned therein. This document, or any related presentation, and SAP's strategy and possible future developments, products, and platforms, directions, and functionality are all subject to change and may be changed by SAP at any time for any reason without notice. The information in this document is not a commitment, promise, or legal obligation to deliver any material, code, or functionality. This document is provided without a warranty of any kind, either express or implied, including but not limited to the implied warranties of merchantability, fitness for a particular purpose, or noninfringement. This document is for informational purposes and may not be incorporated into a contract. SAP assumes no responsibility for errors or omissions in this document, except if such damages were caused by SAP's willful misconduct or gross negligence.

All forward-looking statements are subject to various risks and uncertainties that could cause actual results to differ materially from expectations. Readers are cautioned not to place undue reliance on these forward-looking statements, which speak only as of their dates, and they should not be relied upon in making purchasing decisions.

For all recent and planned innovations, potential data protection and privacy features include simplified deletion of personal data, reporting of personal data to an identified data subject, restricted access to personal data, masking of personal data, read access logging to special categories of personal data, change logging of personal data, and consent management mechanisms.

About SAP road maps

Companies today are planning their digital journeys – transforming business models, reengineering business processes, and reimagining work.

SAP road maps highlight innovations that may help you plan and implement your digital journey. They span products relevant to lines of business in your industry and explain how our innovations may add value to your business.

In our road maps, you can learn about our innovations along four different timelines:

- 1. Recent innovations for our products that have been launched in the past weeks or months and can already be purchased
- 2. Planned innovations for our products that are intended to be launched in the short term or midterm
- 3. Product direction, providing a long-term perspective on high-level development plans for innovations for our solutions inspired by your requirements
- 4. Product vision, providing a high-level and long-term business perspective on innovations for our products

Table of contents

Product overview

- SAP Business ByDesign Functional overview
- SAP ERP for the cloud Positioning of SAP Business ByDesign

Vision and direction

- Key trends, customer needs, and value proposition
- Major product trends
- Upcoming midterm and long-term innovation

Product road map

- Recent innovations
- Planned innovations
- Product direction

A full public cloud ERP suite

A quick-to-implement, holistic cloud ERP suite that enables companies to grow

Combining best-practice business processes and flexibility

- Proven best practices for companies (38 built-in business scenarios such as order-to-cash, procure-to-pay, project-based services)
- Quickly configurable, easy to adopt and to extend
- Always up to date: Automatic quarterly product updates deliver new features but keep custom extensions stable

Ease of use, insightfulness, and openness

- Modern HTML5 user interface that is consistent across the entire suite
- Built-in, real-time analytics with more than 500 standard reports, dozens of prebuilt KPIs, and Microsoft Excel integration
- Extendable by personalization, key user adaptation and SAP Cloud Application Studio. More than 200 software solution partners have build more thousands of add-ons
- Connectivity: Open interfaces for quick connections to existing solutions and to build custom integrations

Global footprint and scalability

- Expand business operations to international markets without barriers:
 - Deployed in more than 140 countries
 - Available in 13 languages (incl. traditional Chinese)
 - Localized for 65 countries: 21 SAP-delivered countries and 44 prelocalized and partner-localized countries
- Scalable
 - Readily go from 7 to 10,000 users without any constraints
 - Able to fully process per hour 35,000 invoices with 20 items



Ease of use, insightfulness, and openness

Ease of use

- A modern intuitive user interface that is consistent across the entire suite for instant productivity
- Accessibility anywhere anytime through mobile apps

Insightfulness

 Built-in, real-time analytics with more than 500 standard reports, dozens of prebuilt KPIs, and Microsoft Excel integration

Openness

 Open interfaces for quick connections to existing solutions and to build custom integrations



Digital transformation is the prerequisite for an intelligent enterprise

Key needs of midmarket organizations

Visibility and transparency

Enabling intelligent decision-making in global operations



SAP Business ByDesign value proposition

Built-in analytics for real-time data across all functional areas of the business for **intelligent decision-making**

Efficient business processes

Best-practice procedure automating repetitive tasks and enabling focus on value-adding activities



Time-tested best practices connecting every function across the company

A **mobile-connected**, empowered workforce that makes **fast decisions**

IT cost and security

Affordable, compliant, and secure digitalization without the need for deep expert know-how



Technology that **scales** with the business and is always up-to-date with **quarterly upgrades**

Software that is **easy** to learn, **quick** to implement, easy to use, and **simple** to support

The Intelligent Enterprise

Enabled by SAP Business ByDesign

Next-gen user experience

New way of interaction driven by natural language processing and intelligent assistants



Mobile

Process automation

Elimination of repetitive, predictable tasks to allow focus on value-adding activities



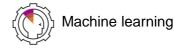
Digital boardroom

Predictive analytics

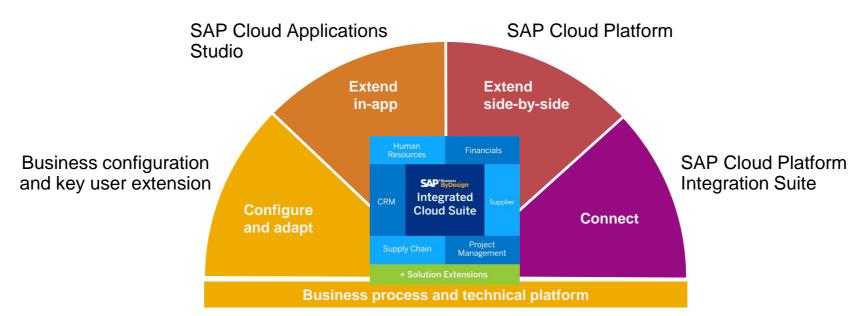


Next-gen best practices

New business models and processes enabled by digitalization and new technology







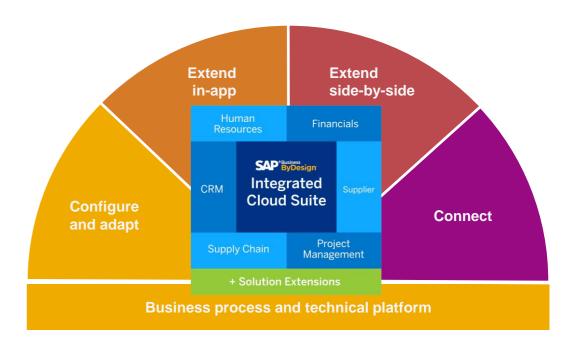
General directions for SAP Business ByDesign

High-level road map

Our strategy remains to focus on <u>customer influence</u> <u>requests that receive the most votes</u>. In addition, we will put a special focus on:

- Extended logistics, production, and service resource management
- Simplified cross-industry capabilities for process optimization by enhanced automation and data platform
- Providing best-of-breed, built-in intelligent enterprise capabilities, analytics and openness for customerand partner-specific enhancements
- Enhancing and extending the technical foundation of our successful business process platform

Legal and compliancy requirements will continue to be our focus in all releases.



Product road map overview – Business scenarios

Recent innovations

20.11/21.02 - Planned¹

21.05/21.08 - Planned¹

21.11/22.02 - Planned¹

Financial management

- Approvals for payment reversal
- Enhanced 4-eyes principle for tax and journal entry

Product-centric business

- Kits for customer returns
- Customer demand analytics
- Easy cancellation of production orders
- Automatic numbering of ECO in BOM
- Multilevel where-used in BOM
- Exclude logistics area from planning
- 3rd party logistics for service order items
- 3rd party logistics for project stock orders
- Web service for ATP simulation
- Set production master data to obsolete

Service-centric business

- Standard KPIs such as billing rate, written-off expenses, critical projects
- Project resource assignment

Order-to-cash process

Absolute and relative header discounts

Procure-to-pay process

Intelligent supplier invoice scan

Marketing-to-opportunity process

Insight-to-action: Dynamic target groups

Financial management

- Bank statement integration enhancement
- Extended lease accounting lifecycle

Product-centric business

- Reschedule started production orders
- Block obsolete production versions
- Adding components for started production orders
- Customer return notification with external reference
- Kits return with GTIN on header

Service-centric business

- Time recording with remaining hours of purchase order
- Time recording with custom fields
- Service confirmation time recording internal fulfillment
- Resource calendar enablement for partner addons with custom work objects

Master data management

- Insight-to-action for blocking accounts
- Insight-to-action for blocking suppliers
- High volume price download web service

Procure-to-pay process

Intelligent supplier invoice with user feedback capturing

Financial management

- Active budget control
- Digital payment integration from SAP incoming

Product-centric business

- Customer consignment
- Text items in BOM
- Change quantities of started production orders
- Flexible delivery date proposal

Service-centric business

- Service confirmation time recording external fulfillment
- Enhance time recording approval logic
- Intelligent mobile expense reporting

Master data management

- High volume price upload Web service
- Extended product master lifecycle sales and purchasing

Order-to-cash process

Intelligent sales order extraction

Procure-to-pay process

Extended intelligent supplier invoice scan

Marketing-to-opportunity process

- MS Teams add-on for sales
- Intelligent mobile lead creation

Financial management

Enhanced customer consignment

Product-centric business

- Assignment of not started operations to alternative resources/production sequence
- Basic purchase price flexibility

Service-centric business

- Skills for standard service order-to-cash process
- Resource management for standard service execution
- Simplified customer contracts for subscription business

Marketing-to-opportunity process

- MS Teams add-on for sales
- New MS Outlook add-on for sales

Master data management

- Extended product master lifecycle logistics
- Master data approval workflow

^{1.} This is the current state of planning and may be changed by SAP at any time without notice.

^{© 2020} SAP SE or an SAP affiliate company. All rights reserved. I PUBLIC

Product road map overview - Cross-scenario features, extension, and platform

Recent innovations

20.11/21.02 - Planned1

21.05/21.08 - Planned1

21.11/22.02 - Planned¹

Analytics

- New standard KPIs for sales, logistics, quality management, and projects
- Insight-to-action: Manage report actions
- Insight-to-action for accounts
- Insight-to-action: Dynamic target groups

Mobile

- Mobile locking and unlocking of users
- Mobile manager approval with launchpad

User experience

- Quick edit from worklists in purchasing and sales
- New user interface theming

Collaboration

MS Teams add-on for dashboards

Analytics

- Account delivery block from reports
- Account invoice block from reports

Intelligent Enterprise

Retrain intelligent supplier invoice scan AI models

User experience

- Web assistant for partner user assistance content
- Manage logged-in users and document locking
- Display number of characters left for text fields
- Custom mandatory and default values

Collaboration

- MS Teams add-on for sales
- New MS Outlook add-on for sales

Intelligent Enterprise

- Intelligent mobile expense reporting
- Intelligent mobile lead creation
- Extended intelligent supplier invoice scan
- Embedded RPA bots with partner workbench, such as intelligent sales order extraction
- Embedded predictive analytics workbench

Analytics

- Account order block from reports
- Supplier purchase block from reports

Mobile

Mobile push for all approvals

User experience

Enhanced workflow rules

Collaboration

- Enhanced MS Outlook add-on for sales
- MS OneDrive integration

Analytics

- New MS Excel add-on
- Dashboards with joint filters
- Analytical account 360

Mobile

 Mobile time recording with SAP Business ByDesign mobile app

^{1.} This is the current state of planning and may be changed by SAP at any time without notice.

^{© 2020} SAP SE or an SAP affiliate company. All rights reserved. I PUBL

Product road map overview – Legal, localization, and languages

Recent innovations

20.11/21.02 - Planned1

21.05/21.08 - Planned1

21.11/22.02 - Planned

Localization

 Regular maintenance and legal change management for SAP existing country versions

Country enhancements

- India: E-invoicing
- India: Stock transfer enhancements
- Israel: Form 6111
- Israel: VAT PCN enhancements
- Israel: Withholding 856 Vendor ITA enhancements
- Italy: VAT DL199,VAT on cash in summary register
- South Korea: General availability
- Spain: VAT and withholding tax return enhancements
- Switzerland: Payment format enhancements

Localization

 Regular maintenance and legal change management for SAP existing country versions

Country enhancements

- Djibouti: Tax basic country
- India: E-Invoicing enhancements, TCS
- Israel: SHAAM, Form 6111, down payment enhancements, VAT reporting enhancements
- Italy: Withholding tax return enhancements
- Japan: Summary invoice enhancements
- Spain: Official tax format: 111 (monthly/quarterly), Form 347, bill of exchange
- Swiss: QR code payment enhancements
- Brexit readiness
- Traditional Chinese as a new language

Legal and compliance

 Legal and compliance topics for 2021 and beyond

Localization

 Regular maintenance and legal change management for SAP existing country versions

Country enhancements

- India: Withholding tax enhancements
- Israel: VAT reporting enhancements
- Italy: Down payment enhancements
- Japan: Withholding taxes
- Spain: Withholding tax declaration certificate, Tax Form 303, TicketBAI
- Localization toolkit enhancements

Legal and compliance

 Legal and compliance topics for 2021 and beyond

Localization

 Regular maintenance and legal change management for SAP existing country versions

Country enhancements

- India, Mexico, Spain: Withholding taxes in sales
- Spain: Official tax formats 390, 190, 216, 296
- Localization toolkit enhancements

^{1.} This is the current state of planning and may be changed by SAP at any time without notice.

Product road map overview – Partner add-ons

Recent innovations

20.08 - Published

20.11 - Planned¹

2021 and beyond - Planned¹

Financial management

- Payment integration by TIS
- Subcontracting by Seidor
- Intrastat Report by In Cloud Solution

Customer relationship management

- Commerce add-on by ECENTA Digital
- Omnichannel e-commerce Taobao Amazon by AcloudEAR

Supply chain and logistics

- Freight surcharge rates by All for One Group
- Signature capture by All for One Group
- Linkpro WMS cloud solution by AcloudEAR

Country localization

Slovakia and Czech Republic by Snap Intl.

Compliance management

Advance Quality Management by Seidor

Project management

- Field Service Management by VistaVu
- Time writing for teams by IDS Scheer

Integration/vertical

Universal integration adapter by elastic.io

Financial management

- Budget control by Seidor
- X-invoice integration by All for One Group
- Bank communication by Ubister

Supply chain and logistics

- Smart Picking by Sofigate
- Stock Transfer Uploaders by In Cloud Solutions

Customer relationship management

 Omnichannel shopping experiences by AcloudEAR

Project management

- Multi Project Resource Scheduler by Projexia
- Equipment Maintenance by ERP Logic
- Service4cloud by all4cloud

Country localization

Colombia localization by Actiobyte

Integration/vertical

- SAP Concur solution integration by ERP Logic
- Integration with Salesforce by elastic.io
- Integration with MS Dynamics by elastic.io

Financial management

- Italy e-invoice by ERP Logic
- Partner commission calculation and payout by Bradler

Project management

- Predictive Resource Planning by All for One Group
- Resource Planning for Projects by All for One Group

Supply chain and logistics

- SAP Ariba solution integration by Alluvia
- Product Valuation Type Uploader and Identified Stock Uploader by In Cloud Solution

Customer relationship management

Customer/Vendor Portal by ERP Logic

Compliance management

Laboratory certification by Dintec

Country localization

- Oman and Saudi Arabia² by Arete
- Hungary localization by Snap Intl.
- Croatia localization by Snap Intl.
- Localization for Finland by Sofigate

Continuous innovation and delivery by partners into SAP App Center

- Supplier cost realization by All for One Steeb
- Downpayment4cloud by all4cloud
- Qatar and Angola Localization by Arete
- HandHeld by Dintec
- DIOT report and E-invoice for Mexico by Dintec
- Meee4cloud by all4cloud
- Enhanced Human Resources by In Cloud Solutions
- Rental by Seidor
- Landed Costs by In Cloud Solutions
- Supplier Portal by Seidor
- ٠...
- Regular update at blog: The Pace of Innovation of the Ecosystem Contributes to SAP's Business ByDesign Success

^{1.} This is the current state of planning from selected partners. Timelines are given as orientation as shared by partner.

^{© 2020} SAP SE or an SAP affiliate company. All rights reserved. | PUBLIC

Learn more

SAP customers and partners

- SAP Road Maps
- SAP Community
- Innovation Discovery
- SAP Transformation Navigator
- SAP User Groups
- SAP Business ByDesign Community
- SAP Business ByDesign Solution Brief
- Customer Influence site for SAP Business
 ByDesign
- SAP Business ByDesign Road Map



Thank you.



Follow us









www.sap.com/contactsap

Studio SAP I 57592enUS (20/10)

© 2020 SAP SE or an SAP affiliate company. All rights reserved.

No part of this publication may be reproduced or transmitted in any form or for any purpose without the express permission of SAP SE or an SAP affiliate company.

The information contained herein may be changed without prior notice. Some software products marketed by SAP SE and its distributors contain proprietary software components of other software vendors. National product specifications may vary.

These materials are provided by SAP SE or an SAP affiliate company for informational purposes only, without representation or warranty of any kind, and SAP or its affiliated companies shall not be liable for errors or omissions with respect to the materials. The only warranties for SAP or SAP affiliate company products and services are those that are set forth in the express warranty statements accompanying such products and services, if any. Nothing herein should be construed as constituting an additional warranty.

In particular, SAP SE or its affiliated companies have no obligation to pursue any course of business outlined in this document or any related presentation, or to develop or release any functionality mentioned therein. This document, or any related presentation, and SAP SE's or its affiliated companies' strategy and possible future developments, products, and/or platforms, directions, and functionality are all subject to change and may be changed by SAP SE or its affiliated companies at any time for any reason without notice. The information in this document is not a commitment, promise, or legal obligation to deliver any material, code, or functionality. All forward-looking statements are subject to various risks and uncertainties that could cause actual results to differ materially from expectations. Readers are cautioned not to place undue reliance on these forward-looking statements, and they should not be relied upon in making purchasing decisions.

SAP and other SAP products and services mentioned herein as well as their respective logos are trademarks or registered trademarks of SAP SE (or an SAP affiliate company) in Germany and other countries. All other product and service names mentioned are the trademarks of their respective companies.

See www.sap.com/copyright for additional trademark information and notices.

